

INTOUCH

WINTER 2023




HAVEN
H O S P I C E
F O U N D A T I O N

Making Haven Hospice Stronger

NICE NOTES

Kind words of appreciation from the families of the patients that Haven has served.

Our family wishes to express our gratitude for the professionalism & kind hearts of the hospice team. We consider you special angels & your gift of love is very much appreciated. God bless you all.

I have had personal experience with your good work, and I know my friend's final passage was made gentler thanks to your organization.

Thank you to all who ministered to our father during his final days. We so appreciate each one of you.

Thank you for all the loving folks & generous care you have given. You are truly angels with heavenly hearts.

Welcome to In Touch

Dear Donor:

While we are beginning to see signs of spring, the last quarter of 2022 should not be overlooked. Inside In Touch you can read about the goodness and commitment of volunteers of all ages. They give back to their respective communities by decorating holiday trees to brighten the spirits for patients and families or in reorganizing the Attic Annex, or serving in a leadership role as a Foundation board member. They all shared their time, talents and treasure for which we are grateful.



Spend a moment reading about the spiritual support that Haven provides to patients and families. Lead Haven Chaplain, Arty Hart, writes about his experiences providing support to patients in their spiritual journey. It is a moving and inspirational article.

Enjoy each day. It is a gift!

With Gratitude,

A handwritten signature in black ink that reads "Sharon A. Jones". The signature is fluid and cursive.

Sharon Jones, FAHP, CFRE
Vice President of Development
Executive Director of the Haven Hospice Foundation



Spiritual Support and Hospice Care

Haven's first medical director, Dr. Bob McCullough, said 90 percent of what patients and families face at end of life is spiritual and psychosocial. Studies have shown that attention to patients' spirit and emotions is just as important as the medical care they receive at the end of life. Hospice chaplains fill an essential role on a care team, offering support, a listening ear and helpful spiritual care.

Haven Hospice's lead chaplain, Arty Hart, said there is often a misunderstanding about chaplains in a hospice setting. "When we walk in, patients or their family members may say, 'We don't need a chaplain. We have a family pastor.' Sometimes patients and families think that the chaplain only shows up right before they die. But the chaplaincy is so much more than that. Haven chaplains are trained to provide support specific to end-of-life care, regardless of whichever faith the patient practices or doesn't practice. We are often

called upon to offer support for patients and their families in conjunction with their faith leaders."

Arty's feelings about spiritual support, however, used to be the same as many of the patients he visits.

"When my father was in hospice care, I also thought that we didn't need a chaplain to visit. I was a pastor myself at the time, and my father was receiving visits from many faith leaders. In fact, years after turning away a chaplain at the door of my father's room, I wished that I could have that decision back," said Hart. "If I could go back, I would say, 'My father is doing okay, but may I speak with you? I've never lost my father before.'"

Arty said that it was a hospice nurse who knew to ask the family about unresolved family issues. The nurse, he remembers, encouraged the family to reach out to an

estranged family member of his father. “That got my attention,” said Hart. “It was that moment, and several others, that set me on the course of becoming a hospice chaplain myself.”

The unique way in which patients think about and experience their lives is referred to as their spiritual journey. A spiritual journey is comprised of how one understands themselves, their beliefs, meaningful events, hopes, regrets, relationships, and other significant life occurrences.

Patients are not required to utilize a chaplain’s service, but they are available to every patient. The chaplain can listen and learn about what has brought meaning to the patient’s life, or even what has brought suffering and sadness. The chaplain will also contact the patient’s pastor, rabbi, imam or any other person who is important to their spiritual journey, if the patient wishes to speak with them. Haven’s patients have access to the people and spiritual resources they desire including music, poetry, sacred literature, prayer shawls, etc.

“People often think that hospice is about dying,” said Hart. But end of life brings opportunity for those who work in hospice and palliative care; you are able to improve the quality of life for others.

Arty remembers a patient nearing end of life years ago during the holidays. She was in her second go-round with cancer. “This patient felt guilty because many people admired and looked up to her for ‘beating cancer’ years earlier, and she felt that she was disappointing them now,” said Hart. “She decided not to have a Christmas tree, or exchange presents, because there seemed to be no point. We discussed that maybe beating cancer wasn’t about living longer,



Members of the Palatka Community Advisory Board (Norlene Roberts, Wayne McClain, Keith Jensen, Danny Martinez, Danyell Daugherty, and Weezie Smith) with Chaplain Arty Hart (right)

but living the best you can every day you have left.”

“At my next visit, when her mother opened the door I was greeted by the smell of a tree. She later told me about going for a ride in the country and ‘mooing at the cows in the field’ with her mother. That young woman helped me understand what we do in hospice helps make every day better for someone whose days are being shortened by a life-limiting illness.”

Spiritual support, like the support provided by Haven chaplains, is key in Haven achieving its mission of honoring life by providing comfort, care and compassion to individuals and families it serves.

“If Dr. Bob was right about the importance of spiritual care for hospice patients, and I believe he was, then it is a sacred trust,” said Hart. “Hospice workers are invited into the lives of patients and families at what is probably the most vulnerable times of their lives. Whatever a person’s spirituality, walking with them through this final life passage is an honor and a sacred trust.” 🍂



Gainesville Women of Philanthropy Group Funds Three Projects for Haven

The Gainesville Haven Women of Philanthropy group met to select an annual project to fund to benefit Haven Hospice patients and families. They were presented with three funding opportunities—a dementia educational program for Haven staff, a Gators for Haven Hospice scholarship and a blanket warmer—and voted for all three.

“As a faithful supporter of Haven Hospice, I am proud to endorse and believe in the great work that goes on at Haven every day,” said Haven Women of Philanthropy member Sue Butler. “The workers are constantly trying to seek new enhancements for the lives of patients. That is why I wanted to vote for all three proposals for the 2022 funding for Haven Hospice projects.”

Having experienced the impact of hospice care through family members, Sue detailed the importance of each of the projects.

The presentations were given by Haven associates who are subject matter experts. Risk Management and Compliance Manager Ina Boyd spoke about the **dementia educational program certification**, Clinical Volunteer Manager Susie Gilson presented the **Gators for Haven Hospice scholarship** request and registered nurse Jean Lansdowne provided details about the **blanket warmer** request.

1. **Dementia educational program**

certification: The dementia program certification will help equip Haven employees with a better understanding of the stages of dementia and will teach various approaches to maximize independence and quality of life. The program will also teach appropriate communication skills and an understanding of the complexities of behavioral challenges as well as effective responses. Funding this project will help shift the focus from the disease itself and a person's lost abilities to the individual's uniqueness and remaining abilities.



2. **Gators for Haven Hospice scholarship:**

Haven has more than 60 University of Florida student volunteers who contribute to administrative duties, community outreach activities and support for the No One Dies Alone program. Student volunteers support patients and families, making an enormous impact at Haven. Funding this Gators for Haven Hospice scholarship awards one student volunteer \$2,000 toward education expenses.

The available sum of \$20,000 was allocated as follows: The dementia program certification program received \$11,145, the Gators for Haven Hospice scholarship received \$2,000 and \$6,855 covered the cost of the blanket warmer.

3. Blanket warmer: When patients are provided bed baths or showers, room temperature towels are used to drape them for warmth and privacy during care. Purchasing a blanket warmer provides physical comfort and promotes dignity for patients during the challenging time of losing independence. It also helps maintain the patient's body temperature.

We thank the Haven Women of Philanthropy for their contributions and for so carefully choosing how these programs make a difference now and in the future for the patients and families Haven serves.

For more information about the Haven Women of Philanthropy, please visit BeYourHaven.org/WomenOfPhilanthropy.

After being introduced to the projects and hearing the presentations, the Haven Women of Philanthropy members were able to ask questions and discuss, then vote on which projects to fund.

Team Members Contribute More Than \$30,000 for Patients and Families

Each year, Haven holds an employee giving campaign in which team members choose to donate to a designated cause within the organization. The 2022 campaign raised \$33,056, exceeding the financial goal of \$30,000.

Donors could choose to donate in a variety of ways, including payroll deduction; a one-time cash gift, credit card or check donation; or a gift of paid-time off hours.

The employee can also choose a fund to support: the Make a Difference Fund, Camp Safe Haven or unfunded patient care. The majority of the 2022 funds was designated by employees to support the Make a Difference Fund. Last year, thanks to the Employee Giving donations, the Make a Difference Fund fulfilled more than \$26,000 in special financial requests for patients and families. Some of the fulfilled wishes from 2022 included payment for food, utility bills for patients who have fallen on hard times, artwork to brighten a patient's living space, and gas money for families to see their loved ones at the end of life. These gifts greatly improve the quality of life for Haven patients.

To recognize and thank employees for their generosity, Haven held gift card drawings throughout the campaign. The drawings included Visa gift cards, Publix gift cards, the grand prize: a cruise.

Haven is grateful to each employee who made a gift. These donations are yet another way that Haven continues to provide compassionate care for patients and families when they need it most. 🍌



Haven Executive Services Coordinator Anita Howard said she chooses to give to the Employee Giving Campaign for many reasons, but especially for the support that it provides to those Haven serves. "I chose to give to Haven because I know where the money is going. I know it's going to serve our patients and their families and meet needs at a time when they need more comfort and compassion," said Howard. "This year I gave to the Make a Difference Fund. Our front-line staff are going out and meeting with our patients and families. Since I don't get the opportunity to do that, I know that they see what patients and families need and put in requests. It's kind of my way of being in the home with the family, too, and making a difference for them."

Haven Names Volunteer Award after Bettye Zowarka

Haven acknowledged former volunteer Bettye Zowarka by naming an award in her honor. Bettye, a Keystone Heights native, was integral in bringing hospice care to Clay County and the surrounding areas in the mid-1980s. Additionally, Bettye logged thousands of volunteer hours at Haven over the course of 31 years. To recognize her significant contributions, Haven named its Palatka area volunteer of the year award after her and conducted a surprise recognition ceremony and plaque presentation.

Bettye passed away in December 2022, about a month after her recognition ceremony. She was on Haven's services and her family extended their gratitude to Haven Hospice and all of Bettye's caregivers.

Any time Bettye was asked why hospice was so important to her, she would explain that she experienced hospice care with her father in Nashville, Tennessee. After her family's hospice experience, she came home and declared that Haven needed to extend its hospice services into the Keystone Heights and Melrose areas. She followed this declaration with swift action, recruiting help among community members and teaching the importance of local hospice care to anyone who would listen.

Haven Volunteer Coordinator Danielle Brown, who led Bettye's recognition ceremony in November, said Bettye didn't let obstacles stop her in her pursuit of bringing hospice to Clay County and beyond. Bettye had a list of needs to secure in order to establish an environment where Haven—then called Hospice of North Central Florida—would

succeed. After securing a local church at which volunteers could be trained, Bettye began to tackle volunteer recruitment. "She was such an awesome ambassador that volunteers were eager to join forces with her," said Danielle.



At her recognition ceremony, Bettye was asked how she found volunteers. She laughed, saying, "They found me. They heard about hospice. That's all I talked about, and I talk a lot."

Having an award named after her is not the first recognition Bettye received for her dedication to hospice; she won the National Hospice and Palliative Care Organization's "Volunteers are the Foundation of Hospice Award" in 2011.

Haven is grateful for Bettye and her volunteerism. She made a deep impact on the entire organization and her service lives through Haven's thriving volunteer program across 18 counties and now through the Bettye Zowarka Volunteer of the Year award. 🍌



Haven Holds Annual ViVA! Fundraiser in Alachua

Haven Hospice held its annual ViVA! fundraising event at Valley View in Alachua, Florida. ViVA! 2022, with a hoedown theme, raised funds to support the dementia educational initiative.

Boots of all varieties and authentic cowboy hats were on display. 160 guests embraced the hoedown theme, dressing accordingly. The crack of a whip could be heard while guests approached Valley View as Shane Kuhn showed off his roping skills, and a clogging team from Southern Rhythm and Dance in Lake City, Florida, set the tone for the evening and energized the crowd.

Master of Ceremonies Rod Smith introduced the Chair of the Haven Hospice Foundation, Danny Martinez. Martinez announced the creation of an endowment to benefit clinical staff at the Roberts Care Center in Palatka.

He also spoke regarding the recent gift of \$877,000 presented to Haven Hospice by the Foundation to help cover charity care and the cost of unfunded care.

A moving video featuring Haven Hospice Foundation Board Member and local attorney Bob Stripling was presented. Stripling addressed the journey with his wife, Sylvia, who was diagnosed with dementia and died under the care of Haven. Guests were asked to make a special gift to support the dementia educational initiative that Haven plans to implement for its clinical staff.

Wally Germany and his band featured western music and the audience enjoyed line dancing and a delicious buffet prepared by Blue Water Bay. 🍌



THANK YOU, SPONSORS!



Dr. Tom & Joanne Young • Crane Foundation • Lawrence Hopkins • Sharon & Dick Jones
Jackie Price • Fran Pepis • Chris Russell • Pauline Taylor • Dr. Bill & Betty Petty

2023



SAVE THE DATE!
SATURDAY
SEPTEMBER 9, 2023

VALLEY VIEW IN ALACHUA, FL

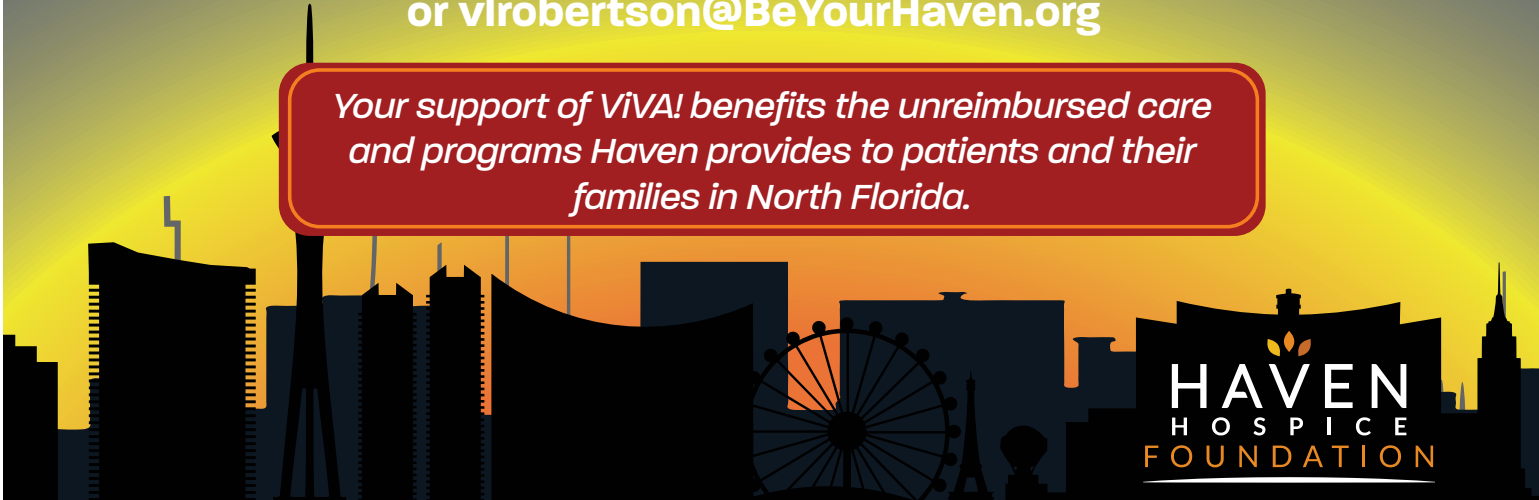


Get in on the action at ViVA! Las Vegas! Join us for an evening of delicious food, entertainment and fun, benefiting the Haven Hospice Foundation. Details to follow!



For ticket information or sponsorship opportunities, please visit www.BeYourHaven.org/ViVA or contact Vicky at 352.271.4665 or vlrobertson@BeYourHaven.org

Your support of ViVA! benefits the unreimbursed care and programs Haven provides to patients and their families in North Florida.



HAVEN
HOSPICE
FOUNDATION



Anonymous \$100,000 Donation Creates an Educational Endowment in Palatka

An anonymous Palatka resident donated \$100,000 to the Haven Hospice Foundation to establish an endowment that will benefit the educational needs of Haven Hospice clinical staff at the Roberts Hospice Care Center in Palatka.

The new endowment will function as a scholarship, paying for educational opportunities for clinical employees. Haven associates have expressed interest in utilizing the funds; there are six employees who would like to further their education including certified nursing assistants (CNAs) who would like to return to school to become licensed practical nurses and a housekeeper that is seeking a CNA certification.

Haven Patient Care Manager Michelle Braden said, "As a member of the Palatka community, I can say that we are fortunate to have someone like this donor who not only advocates for patients, but advocates for our staff as well. A lot can be accomplished with this."

Haven supports its employees in their professional development efforts, encouraging growth while remaining an active employee.

Michelle said that each time educational opportunities arise, it makes employees in the area realize that further education is attainable. "Having this conversation makes people think about their achievements, whether it's a certification in hospice and palliative care, nursing, social work or even chaplaincy," said Michelle.

"This endowment provides a unique opportunity for additional education for Haven staff who wish to advance their careers," said Sharon Jones, Haven Hospice Vice President for Development and Haven Foundation Executive Director. "We are all so very grateful for this thoughtful gift that will benefit current and future employees at Haven."

All charitable gifts to the Haven Hospice Foundation designated to the Roberts Care Center in the Putnam County community are vital in helping Haven continue to provide an array of unfunded programs and services available to patients, their families and the community. If you would like to learn more about the Haven Hospice Foundation or ways to give, please visit BeYourHaven.org/Donate.



Buchholz High School Junior Varsity Basketball Team Completes Service Project at Haven Attic in Gainesville

GO BOBCATS!

In January, the Buchholz High School junior varsity basketball team planned a service day at Haven's Gainesville Attic Resale Store. The Attic staff were thankful for so many helping hands! The players helped move and organize furniture at the Attic Annex, a special area at the store for scratch-and-dent furniture shoppers. Haven President Pauline Taylor, whose son is on the team, was there to thank the players for their help.

If you know of a group who wants to serve their community, please reach out to your Haven Attic manager.

Our stores are located in Chiefland, Gainesville, Lake City, Orange Park, and St. Augustine, and we will soon have another store in Palatka! Visit BeYourHaven.org/Attic for more information about the Attics.

Coming Soon: Palatka Attic Resale Store

The Haven Attic Resale Stores are expanding! We are happy to announce the opening of Haven's sixth resale store, which will be located at 2907 Reid Street in Palatka. The space is currently being

renovated and will tentatively open Saturday, April 1, 2023. Stay tuned for more details. We look forward to seeing you shop and donate to the new store! 🍌





The Haven Hospice Foundation Board Invites You to Join the Haven Hospice Leadership Society

You are cordially invited to join the Haven Hospice Leadership Society. The purpose of this select group is to recognize those who have made a personal gift or pledge to promote the excellent care Haven Hospice has provided to our community since 1979.

Haven is able to provide transformational support for all who seek comfort, dignity and peace of mind. In addition to the tax deductible benefits allowed by your gift, Leadership Society members will be

recognized at donor appreciation events and at other gatherings.

Donations of \$10,000 or more will be recognized on the lobby recognition displays in care centers.

Leadership Society membership is extended to those who accept the opportunity to support the Haven Hospice Foundation through a gift or pledge of \$108 a year or more over a period of five years.

What programs does my donation support?

- Haven Hospice care (in the home, in five inpatient care centers, or in facilities)
- Community education and professional training (including the outreach hospice and palliative fellowship program that trains physicians to meet the growing and underserved need for palliative care)

Established endowments to benefit specific Haven programs include:

- Palliative care
 - Columbia County: Provided by First Federal Foundation
 - Putnam County: Provided by Dan & Katie Martinez
- Grief support services for adults and children, including Camp Safe Haven (Leon Buckles in memory of his wife Reda in Putnam County)
- We Honor Heroes (The Thomas A. Plein Foundation)
- Educational Endowment in Palatka

By becoming a member of the Haven Hospice Leadership Society, you can make a profound difference in the lives of Haven Hospice patients and families — perhaps your own family, friends and neighbors — by supporting unfunded programs including bereavement services, veteran services, and unreimbursed patient care. Joining with other community neighbors demonstrates your commitment to the humanitarian mission of Haven Hospice Foundation.

Charitable support has been and always will be vital to assuring that our community continues to have access to the very best care available: Haven Hospice care.

Partner Level

\$9/month (\$108 per year)

Provides 3 hours of bereavement services

Guardian Level

\$41.66/month (\$500 per year)

Provides 2 days of hospice services

Silver Patron Level

\$95.42/month (\$1,145 per year)

Provides 5 days of hospice services

Gold Patron Level

\$133.58/month (\$1,603 per year)

Provides 7 days of hospice services



For more information or to join today, please visit:

BeYourHaven.org/Donate

Thank you!



Chiefland Middle High School Donates Trees to Tri-Counties Hospice Care Center

Chiefland Middle High School students decorated and donated trees for every room at Haven Hospice's Tri-Counties Hospice Care Center for the holidays.

Haven associate Jennifer Johnson was decorating the common areas of the Tri-Counties Hospice Care Center to add some holiday cheer and thought that the patient rooms could also use some decorations. She informally contacted a teacher at Chiefland Middle High School asking if the students would like to help, and before she knew it there was a project in action to supply every patient room with a tree.

"After I heard from Jennifer, I reached out to club sponsors and teachers and told them

we needed 14 Christmas trees, and we ended up with way more than 14. The kids were excited to help," said teacher Chiefland Middle High School students decorated and donated trees for every room at Haven Hospice's Tri-Counties Hospice Care Center for the holidays.

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After I heard from Jennifer, I reached out to club sponsors and teachers and told them we needed 14 Christmas trees, and we ended up with way more than 14. The kids were excited to help," said teacher and student government sponsor Lori Thomas, who has had several family members cared for by Haven. "Several coworkers immediately replied, sharing that Haven Hospice had been a blessing to their family and that they wanted to give back to this place."

More than 20 students from 15 different school organizations participated, purchasing trees, decorating them with a special holiday theme, and delivering them to the Tri-Counties Hospice Care Center. The groups that helped with the tree decoration project were Chiefland Middle High School student government, High Q, the girls weightlifting team, the Haldeman family, FBLA, Interact, the front office staff, the guidance counselor, drama club, 6th grade AVID, Chiefland Middle BETA Club, CMHS junior class, HOSA club, reading coaches and the sophomore class.

Haven supplied a milk and cookie bar for the students after the trees were presented. BETA Club president Adysen Baker thanked Haven for the opportunity, adding, "It's important to help others in need when you have the ability to. Being in a small town, we all know each other and were able to use each of our special

abilities to come together and give to others. We are grateful we were able to spread joy and happiness in the season of giving."

In addition to the 14 patient rooms, Haven placed the extra trees around the care center. Haven associate Jennifer Johnson said that the beautiful decorations are comforting to patients and families, who are often dealing with difficult circumstances during the holidays.

Haven respite care patient Lynn Glidden was at the Tri-Counties Hospice Care Center when the students delivered the trees. She visited with the students and got first pick of which tree she wanted in her room. She said, "I can't believe they did this. They all did such a beautiful job." 🍌





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